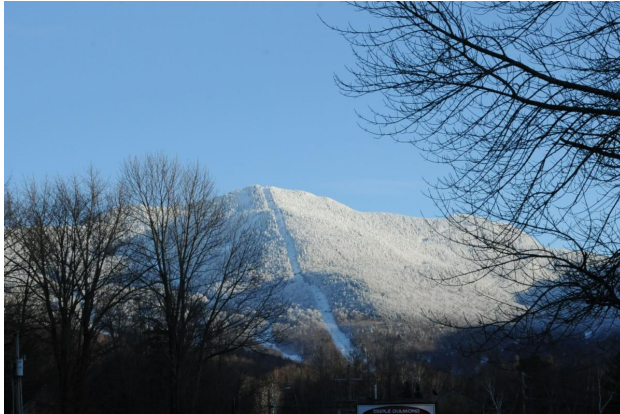




## December Monthly Message



**Dear SNHA Homeowners,**

*The winter season has kicked off at Smuggs with optimal temperatures for snowmaking and one snowstorm in the books!*

*The long-range forecast indicates optimal temperatures for mother nature to deliver a plethora of trail base-making snow accumulation followed by above normal powder days.*

*Here's to enjoying winter 2021-*

*2022, with ample snow depth and terrain availability!*

*Remember, winter is in full swing in Vermont. Prior to traveling, please visit the VTrans Facebook page for road conditions and delays. <https://www.facebook.com/VTransontheroad/>*

## The Cambridge Food Shelf and Clothing Bank

As this holiday season approaches, we are all busy planning our time together with family and friends. Like many of you, we are looking forward to seeing homeowners and families together, connecting and being present in our Smugglers' community. Based on present COVID protocols and unknown developments with virus variants, we regret to inform you we are unable to have our in-person holiday gathering this year.

In this season of giving, we encourage the continued support and donations that SNHA and Smugglers' Notch Resort have provided to the local community by supporting the Cambridge Community Food Shelf and Clothing Bank. This volunteer, non-profit organization is dedicated to providing food, clothing, and other necessary items to local families in need.

If you wish to support, **please make checks payable to:**

**[The Cambridge Food Shelf](#)**

**and send to:**

SNHA- PO Box 244 Jeffersonville, Vt 05464.

We will deliver all checks to the food shelf Friday, December 31, 2021. Smugglers' Notch Resort and SNHA will be donating to the Cambridge Food Shelf what we would have spent to hold our in-person gathering. We hope you will join us in contributing to this valued community organization.

## Mountain Access Update for Winter 2021-2022

This year, Smugglers is focusing on the downhill experience for skier and riders. Lift ticket sales will have a daily limit of 3,000 which may vary depending on available terrain and lift accessibility. Based on Smugglers' Rental participation and guest type, access to ski products is classified as follows:

**Mountain Access Guaranteed**

*The following criteria ensures guaranteed access to terrain:*

Ø Season's Pass holders

Ø Smugglers' retail guests

Ø Homeowners and their immediate family whose home is enrolled in the Smugglers' Rental Program that have purchased a season's pass or Platinum Ownership Pass

### **First Come/First Serve Lift Ticket Availability**

*The following criteria will require that homeowners and guests will have to purchase lift tickets in advance to ensure access. Waiting until the day of purchase, may result in limited to no access, based on the exceedance of the daily limit.*

Ø Non-Renting homeowners, their immediate family, and any accompanied guests

Ø Unaccompanied guests of renting, non-renting, or self-renting homeowners

Ø Bash Badge holders

Ø The general public

*\*Important- Please **plan ahead** and purchase your lift tickets in advance of your arrival.*

Visit <https://www.smuggs.com/pages/winter/skiride/lift-ticket-rates.php> for more information.

## **COVID Protocol Update for Personal Items in Homes: Winter 2021-2022**

Many homeowners have been asking what to expect for the COVID protocol as we embark on the winter season. While the cleaner, more streamlined appearance has appealed to many, the return of some of the personal touches will be allowed.

Bedspreads and artificial plants will continue to be taboo but other items that can easily be cleaned between guest stays can be added back. Interestingly, there have been fewer guest comments about homes being dated. Maybe it hasn't been the home the guests were commenting about, but rather our personal items!

If you intend to add back some of the items that you removed to comply with the former COVID restrictions, please look at them objectively. Items in your home need to be new or in like new condition. The "taped up" box holding the Monopoly game does not meet this standard.

If you have questions about a particular item you would like to have in your home, please contact Laurie Thorpe at 802-644-1130

## **Technology Update**

### **Guest Wi-Fi Improvements**

The guest Wi-Fi fiber optic infrastructure has been completed. Homeowners should expect to see significant increases in their bandwidth from 7 MBPS per account to 20 MBPS for each device. Smugglers' is currently testing all homes and buildings to ensure that all components are working and functioning properly.

### **RFID Lock Installations/Energy Management**

- All RFID locks are currently transitioning from being standalone locks to having network capability. Technicians have begun this transition and it will be completed prior to the upcoming holiday weeks.
- Energy management components and thermostats connected to a gas fireplace will be completed prior to the upcoming holiday weeks.
- Energy management components and thermostats connected to electric baseboard heaters have been deferred until this spring. This is in part due to supply chain deficiencies and certain components needed for homes with electric baseboards as a heating source.
- All townhouses that required a modified handle and had their storm doors temporarily removed will see the work completed prior to the upcoming holiday weeks.

***\*All homeowner keys have been mailed out to homeowners that have upgraded to the SALTO locks. Your homeowner keys do not have an expiration date but will need to be updated periodically. Smugglers' has installed card updaters at several locations including buildings with common areas and numerous Smugglers' facilities such as the Funzone 2.0, security office, and both entrances of the Village Center.***

**To update your card,  
simply place your card in front of the updater and wait until the light turns green**

## Upcoming Events at Smugglers'

*Brew & Ski Weekend December 11<sup>th</sup> and 12<sup>th</sup>, Smugglers' Notch Resort*

*SD Ireland Christmas Mixer Truck December 20th, Smugglers' Notch Resort*

*Winter Solstice Celebration December 21<sup>st</sup>, Smugglers' Notch Resort*

*Vermont Reindeer Visit December 24<sup>th</sup>, Smugglers' Notch Resort*

*Santa is Coming to Smuggs, December 24<sup>th</sup>, Smugglers' Notch Resort*

For more details see <https://www.smuggs.com/pages/winter/>



*Wishing you a safe and happy  
holiday season,*

**Your SNHA**